



To connect your Ostendo ERP system to your Neto system you need TranslatorHQ. This service will dramatically reduce both time and money required to run your online systems for both Consumers and Business customers B2C and B2B.

Once products are in Ostendo and Neto our application will receive new orders automatically into Ostendo.

This allows you to carry on running your business from Ostendo whilst **Neto is sending Web Orders through as one seamless system.**



The order processing service consumes orders from Neto and pushes them to Ostendo, an onsite Inventory Management system. As Ostendo is not cloud based the "last mile" is the hardest component to connect to securely and reliably. Our application makes the in-house Ostendo data available to the Web based eCommerce software.

The onsite ERP connection to Neto the invoices will push through from Neto to the onsite Web API, if the customer is new and definitely new they are created in Ostendo. All products will have matching codes - if there is a code that can't be found a "NO ITEM FOUND" item that it reverts to and you will then check those items manually in the back end of the website.

What Fields are Synchronised

Your Neto and Ostendo systems both offer fields with specific attributes about your customers, product and orders. We allow this to be mapped for each connector to support using existing customers and minimising duplication in both systems. We offer a configurable solution to meet your specific needs.

Discount and Price Hierarchy

Prices are managed through a hierarchy that allows a comparison with a “Compare at Price” or RRP and supporting the Neto pricing options.

Providing we receive the relevant information promptly, you can be up and running from 4 days

Your Project

A new eCommerce system can be a daunting prospect, luckily this is all we do and we are good at it. Our proven project methodology is supported by our custom management and helpdesk software to ensure the fastest and most reliable return on your investment.

Other Services and Products

TranslatorHQ provide other integrations such as to Mailchimp to support all your customers. We offer links to CRM and other applications such as Salesforce, Zendesk, Freshdesk to provide an overview of your customers. We also have a special migration assistance, theme changes, additional functionality, and custom programming.



Happy Customers

- Faster Sales
- No out of stock apologies
- Sales Intelligence
- Increase Customer Satisfaction



Financial

- Faster Online Turnaround
- Accurate Pricing
- Sell down to the last unit
- Receive Automatic Orders



Warehouse and Inventory Management

- Synchronised to Appear as one System
- Source product quantities from one or multiple locations
- Automatic Transfers between locations

Pricing

TranslatorHQ provide the Translator application for a cost of \$1,750 (+ GST) this investment covers the basic implementation of the application into your system and the labour as a **fixed price** delivery controls your costs. For a low hosting charge per month we support and evolve your integration through new products, campaigns and plans.

Who are TranslatorHQ

TranslatorHQ are part of Timeframe; providing specialist technology, consulting, and business advisory services with a global client base spanning Asia Pacific, North and South America and Western Europe. Our clients consist of innovative medium to large businesses.

Our consultants consist of qualified Accountants, Business Professionals and Technical Specialists with a great deal of experience at interpretation and technical translation needs. We achieve this from offices in Perth, Sydney, Boston and Tallahassee. We have been in operation for 18 years.

Contact

If you are interested in exploring further please contact TranslatorHQ by email at info@translatorhq.com.au or call us on +61 2 8091 2990. Alternatively speak to your Ostendo consultant or Neto expert.