

eCommerce connected

Who We Are

TranslatorHQ are a part of Timeframe; providing specialist eCommerce technology, solutions, consulting, and business advisory services. Proudly based in Australia with offices in the US, and operating for 20 years.

Who We Work With

A global client base spanning Asia Pacific, North and South America and Western Europe. Our clients consist of innovative small, medium and large businesses. Businesses expecting outstanding solutions to unique requirements.

Other Services

TranslatorHQ provide many integrations for all leading eCommerce platforms. We offer links to customer engagement, loyalty and shipping. We also have a special migration assistance, liquid changes, metafield functionality, and custom programming.

Features

- ✓ Reduce time and money required to run online systems
- ✓ Data is entered once, into Retail Express
- ✓ Big Commerce orders received automatically into Retail Express
- ✓ Inventory is managed over multiple locations
- ✓ Automatic stock transfer between locations
- ✓ Sell down to the last available unit
- ✓ Never again will you need to use, "Apologies – Out of Stock"
- ✓ Faster online turn around
- ✓ Accurate pricing across platforms
- ✓ Automatic pricing hierarchy and discount application
- ✓ Increased customer satisfaction
- ✓ Faster sales
- ✓ Enhanced sales intelligence
- ✓ Cloud based with automatic upgrades

Prerequisites

- ✓ Account and log in details for Retail Express and Big Commerce
- ✓ Assistance from your staff during implementation and testing

Synchronisation

- ✓ The Connector automatically updates Big Commerce
- ✓ Every 15 minutes for pricing and stock levels
- ✓ Every hour for product updates, or to add new products.
- ✓ The following Retail Express fields can be synchronized:

Product name	Product price
Type of product	Discount comparison
Brand	Size name
Colours	Season name
Products Available	Custom 1, 2 and 3

Investment

- ✓ Provision of the Connector product and basic implementation into your systems is \$995 (\$AUD, ex gst) charged once
- ✓ Ongoing monthly hosting, support, maintenance and continued developments is \$69 (\$AUD, ex gst) charged monthly

[Getting Started Resources - TranslatorHQ](#)

[Technical Data – Retail Express to Big Commerce Connector](#)