

eCommerce connected

Who We Are

TranslatorHQ are a part of Timeframe; providing specialist eCommerce technology, solutions, consulting, and business advisory services. Proudly based in Australia with offices in the US, and operating for 20 years.

Who We Work With

A global client base spanning Asia Pacific, North and South America and Western Europe. Our clients consist of innovative small, medium and large businesses. Businesses expecting outstanding solutions to unique requirements.

Other Services

TranslatorHQ provide many integrations for all leading eCommerce platforms. We offer links to customer engagement, loyalty and shipping. We also have a special migration assistance, liquid changes, metafield functionality, and custom programming.

Features

- ✓ Add shipping details from both WEB and POS orders
- ✓ Sync all shipping details from Retail Express
- ✓ Reduces staff time by automating tasks
- ✓ Reduces the potential for human error, as task is automated
- ✓ Include customer records or past purchases
- ✓ Include links to “Please review”, social media, or other forums
- ✓ All information retrieved to post “ready to ship” orders to Starshipit
- ✓ Creates the order in Starshipit for all business to business sales
- ✓ Continue using Starshipit search and track capabilities
- ✓ Runs on the same Amazon cloud as Retail Express
- ✓ Use all Starshipit functionality and add-ons
- ✓ Cloud based, simple Starshipit user experience
- ✓ Regular sync of customer orders as they are placed

Prerequisites

- ✓ Account and log in details for Retail Express and Starshipit
- ✓ Assistance from your staff during implementation and testing

Synchronisation

- ✓ Starshipit Customer Fields from Retail Express include:

CustomerID	BillEmail	IsAccountCustomer
Password	BillState	ReceivesNews
BillFirstName	BillPostCode	LastSaleAmount
BillLastName	CustomReference	LastSaleDate
BillCompany	PriceGroupName	LastPurchased Product Type

Investment

- ✓ Ongoing monthly hosting, support, maintenance and continued developments is based on numbers of orders processed, and starts at \$50 (\$AUD, ex gst) charged monthly

[Getting Started Resources - TRANSLATORHQ](#)

[Technical Data – Retail Express to Starshipit Connector](#)